

THE ANCHOR

Stannwell Moor Village

Drink Service: 12:00 to 21:45 daily | Food Service: 12:00 – 14:30 & 18:00 – 21:00 daily.

Welcome to The Anchor, we are working hard to comply with evolving Government guidelines while making sure that you, our guest, still enjoys your time with us. We have given you an overview of the new rules and how we need to work together to stay safe.

Please bear in mind that these are not our rules but are enforced by the Government. Our staff are not able to bend or flex the rules.

1. We are compliant with the NHS Track & Trace program; you are asked to sign in using the methods below. You must sign in before we are legally allowed to provide any service to you.
2. All guests must be seated while in The Anchor, including children. Please do not go to the bar to order or to drink your drinks.
3. Tables can be up to 6 people from mixed households and children of any age count towards that number. The same rules apply when sitting outside in our garden area.
4. All guests are asked to wear face coverings while entering, moving around, or leaving The Anchor. The rule applies to everyone over the age of 11 years, any personal exceptions are your responsibility should we be visited by the police. We do not hold stock of any PPE for guests, you must bring your own.
5. We will only be providing table service, we ask all guests to find a table, we will come over to take your order. We are working to introduce a new ordering app as soon as possible.
6. We have had to comply with the Governments closing times for hospitality. The below times apply daily from September 24th, 2020. We will be serving last orders from 21:30 daily, any orders placed after 21:30 will be served into plastic cups. Service will stop completely at 21:45 and all guests must be off the premises by 22:00 without exception.
7. There are times when football matches will run past 22:00, we are unable to keep the pub open any later than 22:00. We apologise for the inconvenience.
8. If you are showing any symptoms of COVID-19 (details available at nhs.gov), we ask that you stay home and stay safe.
9. Our staff are legally required to wear face coverings while serving.
10. We are licensed to sell products for take away, please order with your server.

How do I sign in to Track & Trace?



Please scan the above with your phone to sign in.

If you cannot sign in, please go to
the-anchor.pub.

If you do not have a smart phone, please let our bar team know and they will provide you with a paper version.

How do I order drinks and food?

We will come to your table and take your order from you. We ask all customers to please prefer card payment to ensure we're able to serve everyone quickly.

We are working to implement a new app ordering system; details will follow as soon as it's ready.